



COOPERATIVE PRODUCTION  
2023 ANNUAL REPORT





**BRAIN INJURY SERVICES**

Various residential locations  
 82 Ingell Street, Taunton, MA, 02780  
 2 Tupper Road, Sandwich, MA 02563

**COMMUNITY BASED DAY SERVICES**

455 Somerset Ave., N. Dighton, MA 02764  
 97 Ingell Street, Taunton, MA 02780

**DAY HABILITATION PROGRAMS**

455 Somerset Ave., N. Dighton, MA 02764  
 399 Old Colony Rd., Norton, MA 02766  
 97 Ingell Street, Taunton, MA 02780

**EMPLOYMENT SERVICES OFFICE**

455 Somerset Ave., N. Dighton, MA 02764

**RESIDENTIAL SERVICES**

CO-OP provides residential services in 32 comfortable and supportive homes located throughout Southeastern, MA.



**BLENDED SERVICES**

Flexible, blended array of service options offered through Community Day Programs or self-employment component while also receiving healthcare services and supports.

**CLINICAL AND SUPPORT SERVICES**

A variety of clinical services and supports are available through all program locations.

**HEALTH CARE SERVICES**

On-site nursing coverage is available provided by experienced RNs and LPNs at our day program locations and assigned residences. On-call professional nursing support is available in all agency programs.



**ADMINISTRATIVE OFFICES**

Cooperative Production, Inc.  
 455 Somerset Avenue, PO Box 506  
 North Dighton, MA 02764  
 508.824.1717 tel  
 508.822.0919 fax  
 info@cooperativeproduction.org



# MISSION

Cooperative Production supports people with various intellectual and developmental disabilities and brain injuries as valued members of their communities, with opportunities for meaningful participation in areas of personal pursuit. To carry out this mission, Cooperative Production provides or facilitates services that:

- Acknowledge and build upon an individual’s strengths, interests, and cultural experiences;
- Assist in the development of skills that promote community presence and participation;
- Provide meaningful opportunities for education, employment, recreation, volunteerism, and other enrichment activities;
- Support diverse and valued social relationships among people of all ages and abilities;
- Encourage collaboration with other organizations and individuals in support of these values.

# PHILOSOPHY

The phrase “people working with people” is at the heart of our values and service philosophy. It simply means affording the people we support – no matter the extent or nature of their challenges – the same level of respect and courtesy we offer to our friends and families. Equally important, it’s about embracing our similarities, not the perceived differences. In support of this philosophy:

- All the members of our organization are treated equally with dignity and respect, regardless of our differences and unique challenges.
- We respect and support the decisions of people receiving our services.
- We maintain a high level of expectations for everyone in the agency and share the belief we will all respond in a positive manner.
- We understand the power of words... what we say and how we say it speaks volumes about the members of our organization.
- We all work together to enhance community services for people with disabilities by educating the public with positive examples of our work.
- No matter what our job titles may be, everyone at CO-OP is considered support staff. We are all responsible for supporting the visions and dreams of individuals receiving our services.



**MICHAEL CANCELLIERE, LMHC, MBA**  
PRESIDENT & CEO

## CEO'S MESSAGE

As we turn the final page on 2023, I am thankful for the opportunity to reflect on a year full of excitement and accomplishments for Cooperative Production. While we continued to adjust to the shifts and fluctuations that 2022 brought, we were fortunate to take significant strides toward some exciting changes and events.

One of the highlights of the year was our highly anticipated 50th Anniversary Celebration and Gala in October. This wonderful event provided us with the perfect opportunity to express our gratitude to the individuals, families, supporters, and staff who have been instrumental in our success since our founding in 1972. We were honored to receive recognition from Mayor Shaunna O'Connell and other community stakeholders. We also had the chance to acknowledge the longevity of many of our amazing staff who have played critical roles in our success over the years.

In addition, over the past year, we have been working closely with our staff, consumers, stakeholders, and Board Members to develop our new Strategic Plan. This plan will help us build upon our core programs, enhance our ability to support our staff and broaden our engagement within the community. With these three tenets as the focal point of our road map over the coming years, I am excited to see how we will continue to grow as an organization and a community.

In just two quick years here, I have seen our staff team at Cooperative Production display a limitless amount of enthusiasm and deep commitment to the individuals we serve. Every day, they demonstrate the profound impact that dedication and compassion can have on the lives of those around us. This approach is more critical than ever in these times of rapid change and I could not be prouder to be part of the team here at Cooperative Production.



**RAYMOND C. PELOTE, ESQUIRE**  
CHAIR

## CHAIR'S MESSAGE

We are thrilled to share the milestones that Cooperative Production attained during 2023 as our team continued making a profound difference in the lives of those we serve. It fills me with immense pride to be part of an organization that consistently demonstrates dedication, compassion, and unwavering commitment to our mission.

One high point was undoubtedly our 50th Anniversary Gala—a momentous occasion that celebrated our rich history and the promising future ahead. It was heartening to witness our community coming together to commemorate this significant milestone and reaffirm our shared commitment to our cause.

Behind every achievement lies the dedication and hard work of our staff, whose unwavering commitment to excellence drives our organization forward. Their

passion and expertise are the foundation for our success, and their tireless efforts continually inspire me.

At the core of our mission is the belief that everyone, regardless of ability, deserves access to the support and resources needed to thrive. Our work in supporting people with intellectual and developmental disabilities and brain injuries remains as vital as ever. I am proud of the impact we continue to make in this space.

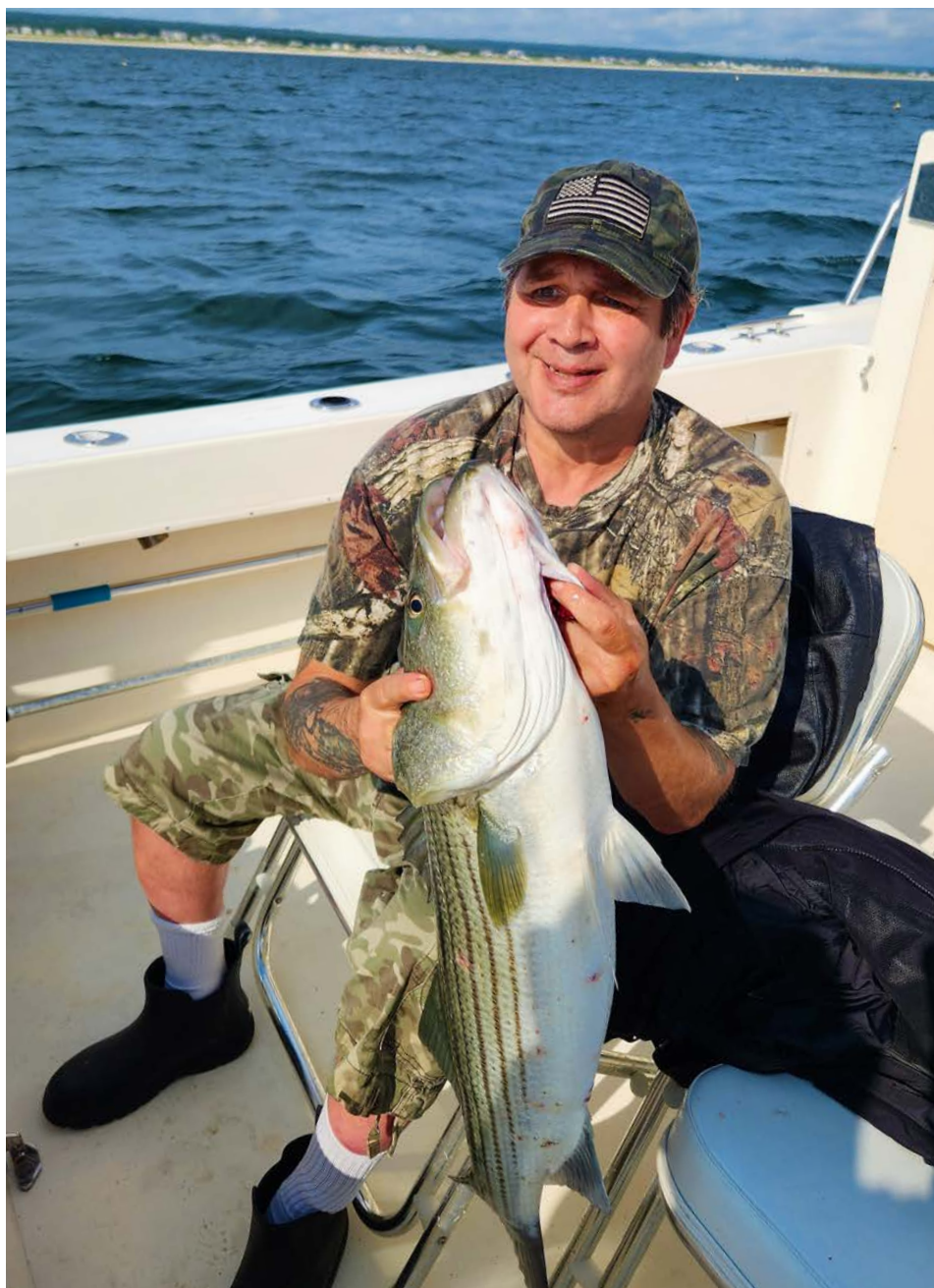
As we embark on the journey ahead, let us carry forward the spirit of collaboration, innovation, and compassion that has defined Cooperative Production for more than 50 years. Together, we will continue to create positive change and empower individuals to reach their full potential. Thank you for your support and dedication to our mission.

# PROVIDING PERSON-CENTERED, HIGH QUALITY SERVICES FOR MORE THAN 50 YEARS

**Brain Injury Supports:** Cooperative Production's qualified staff provides community living support to people with brain injuries while promoting independence and opportunities for rich life experiences. Our Day Centers provide various interest-based social and recreational activities where individuals can receive needed therapeutic and employment services. Both components focus on providing access to community resources and enriching the quality of life. Community Based Day Supports (CBDS) is an additional service component available for individuals seeking opportunities to connect with their communities while building skills and experience. Cooperative Production also provides a variety of supplemental supports, including transportation, transitional assistance, prevocational, supported employment, and peer supports.

**Community Based Day Supports (CBDS):** provides individuals with opportunities to connect with their communities while building skills and experience. Support and training are provided through participation in social, recreational, and educational pursuits, volunteer work, and other community activities. Although employment may not be a primary interest for individuals who receive these services, work opportunities and support are available if applicable.

**Day Habilitation Services:** helps people acquire skills, enhance individual talents and abilities, and increase independence in activities of daily living. These programs are designed to support quality-of-



life choices and goals for personal fulfillment by enhancing skills through meaningful activities while providing needed support and assistance. Services provided are developed and monitored by interdisciplinary teams, including qualified clinicians,

healthcare supervisors, and professional program staff.

**Employment Supports:** offers supported employment, self-employment, and other work opportunities to individuals who

demonstrate employment interest and preparedness. In accordance with individual needs and preferences, various training strategies and supports are provided to assist people in fulfilling their employment goals. Individuals may access these services on either a full-time or part-time basis; or select specific components such as job placement or assessment on a fee-for-service basis.

**Residential Supports:** provides a safe and comfortable home life and assistance with personal care, finances, healthcare, and daily life routines. In addition, people are supported in developing skills, pursuing recreational and social interests, finding meaningful ways to connect with their communities, and building relationships. Other supports, such as Psychology and Nursing, are provided as needed. There is an administrator on-call 24/7 for all residential programs.



**Clinical and Nursing Support:** Various clinical services, such as occupational, speech/communication, and physical therapies, help individuals fully participate in their communities. Cooperative Production also provides clinical services in the area of positive behavioral support with a knowledgeable team led by a full-time, experienced Masters-level psychologist. On-site nursing coverage is available at day program locations and assigned residences, where skilled and caring healthcare professionals oversee a comprehensive array of

health and wellness services. On-call nursing support is available 24/7 in all agency programs.

**Blended Services:** At Cooperative Production, we understand that people have a multitude of unique talents, needs, and interests that one specific service model may not necessarily accommodate. For these individuals, service elements from two or more components can be integrated or “blended” to develop a comprehensive and customized program specifically tailored to each person.

# BOARD OF DIRECTORS & SENIOR LEADERSHIP TEAM

Cooperative Production is governed by a volunteer Board of Directors, each elected to a three-year term of office. The agency's President & CEO also serves as an appointed member.

## OFFICERS

**Raymond Pelote, Chair**  
Wynn & Wynn, P.C.

**Jacqueline Scungio, Vice Chair**  
Providence Community Health Centers

**Paul Hodge, Clerk**  
Probation Officer (ret.)

**Jeff Morse, Treasurer**  
CFO (ret.)



## DIRECTORS

**Darlene Boroviak**  
Wheaton College  
Professor Emerita (ret.)

**Michael Browner**  
Consultant

**Michael Cancilliere**  
Cooperative Production

**Roman Davis**  
Jay Cashman, Inc.

**Jeffrey A. Hunt**  
H & H Machine Company, Inc.

**John McCaul**  
ServiceMaster by Gilmore  
Taunton City Council

**Patsy Peterson**  
State of Massachusetts  
MBTA

**Leah Smith**  
BankFive

**Jorge Vernal**  
Fratellis Taunton

## SENIOR LEADERSHIP TEAM

**Michael Cancilliere, LMHC, MBA**  
President & CEO

**Amy Prewandowski, B.S.B.A.**  
Vice President, Finance

**Catherine DeTerra, M.S.**  
Director, Marketing & Development

**Beth Lehouillier, A.A.**  
Director, Residential Services

**Gail Gordon, B.A.**  
Senior Vice President & COO

**Courtney Arnold, RN**  
Director, Health Services

**Katelyn Eagan, B.S.**  
Director, Specialized Services

**Sarah Paton, B.A.**  
Director, Quality Assurance

**Lucy Andrade, B.A., SHRM-CP**  
Vice President, Human Resources

**Lucia de Oliveira, B.A.**  
Director, Day Services

**Justin Kelly, M.A., LMHC**  
Director, Clinical Services

# 2023 EMPLOYEE OF THE YEAR CATHY ALVES AND MICHELLE DESOUZA



## CATHY ALVES DIGHTON DAY HABILITATION

**Nominated by Celeste Phillips:**

Since joining us as an instructor in 2020, Cathy has consistently exhibited outstanding dedication, especially through her excellent attendance record. Her reliability is inspiring, and she has set a remarkable example for her colleagues. She is a team player who consistently goes above and beyond when collaborating with her coworkers. Cathy is compassionate, shows a deep understanding of our individuals' unique needs, and fosters meaningful relationships with the individuals with whom she works. Beyond her role as an instructor, she dedicates time to our organization's Residential Program, and her overtime in this capacity is a testament to her commitment to our mission.

Celeste Phillips, Dighton Day Habilitation Program Manager, states, "Cathy's genuine love for the individuals and positive impact is evident in the progress and happiness of the individuals in her care."

## MICHELLE DESOUZA MILESTONES

**Nominated by Katelyn Eagan:**

Michelle, who has been with us since 2018, has a natural affinity for working with the folks with Acquired Brain Injuries in our Specialized Services programs. Her positive demeanor and unique skills have not just made a difference – but a significant one in our team. There are days when individuals need additional emotional support, and Michelle is always there, motivating and encouraging them to keep going and fully engage in PT, OT, or other therapies to improve their health and well-being and embrace who they are today. Michelle's support, encouragement, and active listening to her coworkers make her a true team player.

Katelyn Eagan, Director of Specialized Services, says, "Michelle embodies our philosophy of respect and service in everything she does, and the Milestones individuals love her!"



# COOPERATIVE PRODUCTION 50TH ANNIVERSARY CELEBRATION & GALA

On October 19, 2023, 200 people gathered at Century House in Acushnet for the Cooperative Production 50th Anniversary Celebration and Gala. It was a fantastic night filled with fun, food, friends, awards, video presentations, and so many memories!



The Gala Grand Ballroom was packed with attendees, including several tables filled with the loving children, grandchildren, siblings, and other family members and friends of the late **Russell F. Latham**, who helped found Cooperative Production in 1972. Russ then dedicated the next 50 years of his life to ensuring that this agency grew and provided new and exceptional services to individuals and families throughout Southeastern Massachusetts.



It was an honor to remember this Founding Father through multiple speeches and a slideshow of photos provided by his family and from our archives.

We then presented the very first Russell F. Latham Legacy Award to **Bill Corbett**, who served as our CEO from 1988 to 2017. Bill

was instrumental in navigating us through numerous changes and stages of growth, leaving a lasting positive impact on our organization.



Another highlight of the evening was the presence of Cooperative Production's very first Executive Director, Sharon Friedman. It was wonderful to catch up with her and reminisce about our beginning back in 1972 with a small staff of three and an initial student body of 20 that launched a model program that imbued the essence of collaboration still guiding the vision today.



At the end of the evening, we unveiled a new video that showcases not only what we do here at Cooperative Production but also why staff, individuals, families, and the community are so dedicated to our mission – because of the deep and powerful relationships that develop through a life of service. If you missed it, the video is available for viewing on our website and our YouTube channel.

The 50th Anniversary Celebration and Gala was a spectacular time made possible by the hard work, dedication, and generosity of so many people. We must thank the many staff, board members, sponsors, and volunteers who worked together to make the Celebration and Gala a fantastic success. We could not have done it without all of you, and we eagerly look forward to the next 50 years!



# THANK YOU to our 50th Anniversary Celebration and Gala Sponsors!

## PREMIER SPONSORS



## GOLD SPONSORS



## BRONZE SPONSORS



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PRODUCTION  
BOARD OF  
DIRECTORS

MARCUM  
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Beauregard, Burke & Franco  
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Jay Cashman  
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Paul and Judy Hodge  
Thomas M. Quinn III, Bristol County DA

# ON THE OCCASION OF MEETING JAN FLANAGAN

Jan Flanagan is a remarkable woman who has led a life full of diverse experiences. She has a depth of understanding and a sparkling sense of humor that immediately draws you in.



A meeting with Jan is an occasion! Every time you visit her, you get to know her better and discover something new about her life and personality – a new hobby, an unexpected fact, or a unique perspective on things.

Jan's journey has been eventful from the start. She spent seven and a half years as a Catholic nun while teaching elementary school, before leaving the order. She then embarked on a new career in information technology, got married, had four daughters, and is now a proud grandmother of three grandchildren. One of the most surprising things about Jan is that she started a career as a comedian in 2000, perfectly showcasing her quick wit and vibrant personality.

Joining us in 2019, Jan lives in Redbrook in Plymouth, utilizing ABI Specialized Services. She loves her cozy home and the people around her. She says, "I love it here. Jennifer is great, and I love my speech therapist."

When you visit her, you can't help but notice her artistic sensibilities and a keen eye for composition. She is a talented painter, and her beautiful artwork adorns the walls of her room and is cataloged on her computer. She also loves to cook and bake, and her spontaneous culinary creations are a treat for everyone when she shares with other Cooperative Production homes.

Jan has experienced many exciting adventures during her time here, including an unforgettable trip to see

the Phantom Gourmet in person. Her zest for life is a true testament to her resilience and incredible spirit. We are honored to have her as part of our Cooperative Production family.



# O.S.I.A. PETER B. GAY LODGE ALWAYS WARMS THE HEART



Eighteen years of creating memories, warming hearts, and making the holiday season so much brighter. We can't thank you enough for all of the smiles and fun!

Year after year, the meticulous planning and holiday spirit of the hardworking members of the Sons of Italy culminates in a delicious hot turkey dinner, fun with good friends, lovely music with a great DJ, and more!

The excited buzz around this event is a testament to how much everyone here at Cooperative Production, especially the individuals from our residential programs, looks forward to and enjoys this yearly party!

Michael Cancilliere, Cooperative Production President and CEO, is thankful for the group's holiday warmth and cheer each year. "There have been so many people involved in making this occasion special, but we must thank The Peter B. Gay Lodge, The Columbia Cultural Trust, Lodge President Richard Simmons, David Gay and his wife

Tricia, Bethany and Frank Gay, Willie and Cheryl Gay, and Carlos and Joy DeAvila and their team at DeAvila's Restaurant and Catering. We must also thank Mayor Shaunna O'Connell,

who annually entertains the gathering with her expert rendition of The Night Before Christmas. These generous acts of kindness have brought so much joy into many people's lives."



# 2023 DONORS

Cooperative  
Production is  
grateful to all of  
our dedicated  
supporters!

We have made every effort to create an accurate report of donors for the period of January 1, 2023 to December 31, 2023. If we have inadvertently omitted your name or listed it incorrectly, please bring this to our attention at [development@co-op.cc](mailto:development@co-op.cc).



# OUR AMAZING SUPPORTERS

Fay Alden  
Alera Group/Sylvia Group  
Kimberly Aliperti  
Zulmira Allcock  
Lucy Andrade  
Linda and Andrew Ash  
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Lolita Roland  
Susan E. Rous, Esq.  
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Jacqueline Scungio  
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David & Wendy Tavares  
Christos and Suellen Tragakis  
Law Office of Luke P. Travis  
Jorge L. Vernal  
George and Bonnie Wyrostek  
Heather Wyrostek



# FESTIVAL OF TREES

On December 2, Cooperative Production hosted its popular Festival of Trees, and once again it was a resounding success. It was so fun to spend time with friends, new and old, listen to the musical stylings of multiple volunteer caroling groups, and see the beautiful Holiday trees decked out with terrific raffle prizes. We are so thankful for the many community members, families, staff, and dedicated board members who volunteered their time, donated trees and funds, caroled for the crowds, and helped us spread the word to ensure the event's success. We are all looking forward to a repeat performance in 2024!

## THANK YOU TO OUR FESTIVAL OF TREES SUPPORTERS!

Araujo Farms  
 Catherine DeTerra  
 Darlene Boroviak  
*CO-OP Board of Directors*  
 Gail Gordon  
 Gina Lopes and Dori McClellan  
 Jeffrey A. Hunt, H & H Machine Co.  
*CO-OP Board of Directors*  
 John and Tracy Malloy  
 John McCaul  
*CO-OP Board of Directors  
 and Taunton City Council*  
 Lucy de Oliveira  
 Michael Cancelliere and Family  
 Nicole Mello, Public Health Nurse  
 Pacheco's Jewelry  
 Paul Hodge  
*CO-OP Board of Directors*  
 Pet Food Shoppe, Ltd.  
 Raymond Pelote, Esquire  
*Board Chair, CO-OP Board of Directors*  
 Taunton Federal Credit Union  
 The Computer Barn



The Farkle Group  
 The Francisco Family  
 The Jones Family  
 The Jusseume Family  
 The Kelly Family  
 The Lesage Family  
 The Rowe Family  
 The Sharp Family  
 The Wagner Family  
 The Wrostek Family  
 Tracey and Dawn Rodrigues  
 u.b.u. Hair Salon  
 Cooperative Production 97 Ingell Street  
 Cooperative Production ABI Team  
 Cooperative Production Clinical Team  
 Cooperative Production DDHE Program  
 Cooperative Production Dighton Day Hab  
 Cooperative Production Finance Team  
 Cooperative Production Health Services  
 Cooperative Production Human Resources  
 Cooperative Production Milestones Staff  
 Cooperative Production Norton Day Hab  
 Cooperative Production Residential Team

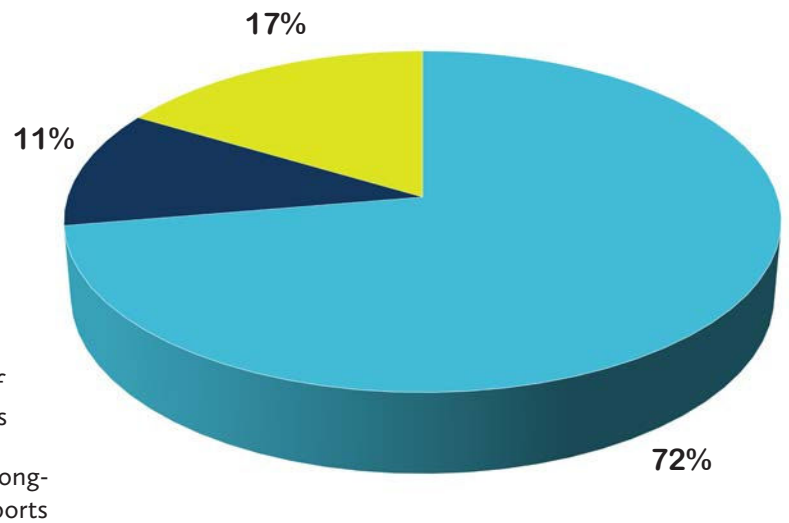
# STATEMENT OF ACTIVITIES

July 1, 2021 to June 30, 2023

(Excerpted from audited financial statements)

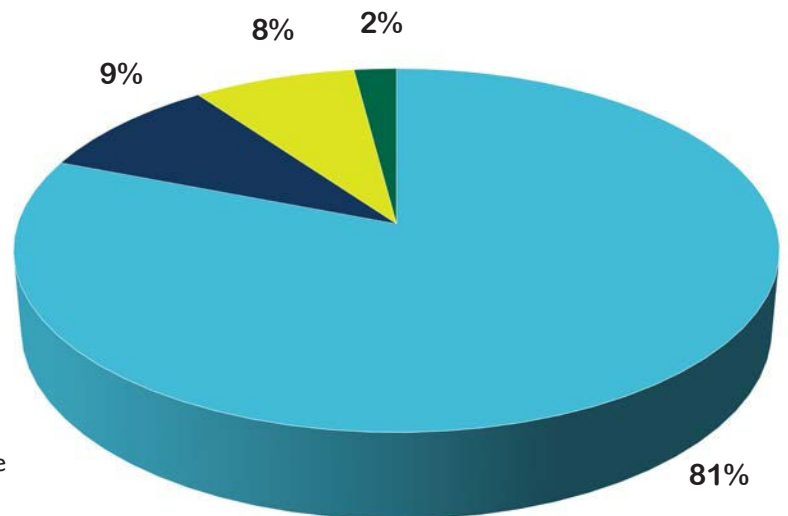


REVENUE	
Contract and Program	\$30,848,566
Contributions and Other	4,308,256
Interest Income	188,045



- Massachusetts Dept. of Developmental Services
- MassHealth Office of Long-Term Services and Supports
- Contributions & Other

EXPENSES	
Program Services	\$22,878,924
General and Administrative	2,588,714
Occupancy	2,236,561
Transportation	582,133



- Program Services
- General & Administrative
- Occupancy
- Transportation

# STATEMENT OF ACTIVITIES

All statistics reported are as of June 30, 2023.

**7**

Cooperative Production offered seven comprehensive programs and services throughout Southeastern Massachusetts

Day Habilitation Programs, Community Based Day Programs and Employment services were offered at five sites

**5**

**30**

Residents with intellectual and developmental disabilities and brain injuries enjoyed living in our 30 comfortable homes

105 individuals were supported by Residential Programming during Fiscal Year 2023

**105**

**228**

228 individuals were supported by Day Programming during Fiscal Year 2023

Cooperative Production had 449 staff FTEs as of June 30, 2023, with 7.3% of those being admin/clinical support

**449**



NON-PROFIT ORGANIZATION  
U.S. POSTAGE  
**PAID**  
TAUNTON, MA  
02780  
PERMIT NO. 614

455 Somerset Avenue  
North Dighton, MA 02764  
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